

# WALL OF COMPASSION ONLINE ORDER GUIDE



*Support Anderson Animal Shelter, South Elgin, IL*  
WWW.ANDERSONANIMALSHELTER.ORG

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## **WHAT IS THE WALL OF COMPASSION?**

The Wall of Compassion is a way to memorialize a special person or pet, honor an individual or companion animal, or give a unique gift to a loved one. The Wall of Compassion bricks are displayed at the shelter and provide a lasting memory. By purchasing a brick for the Wall of Compassion, you are making a gift to the Shelter that will last forever and assisting Anderson in our mission to provide every animal every chance.

## **HOW CAN I PURCHASE A BRICK?**

Bricks can be purchased through Anderson Animal Shelter by filling out a flyer and paying via check or, more commonly, through an online Donor Website called Bricks R Us and paying by credit card. Credit cards that are accepted include Visa, MasterCard, American Express, and Discover via PayPal.

## **HOW DO I ORDER THROUGH THE BRICKS R US WEBSITE?**

We recommend that you print this Online Order Guide and refer to it as you complete your online order. Here are some step-by-step directions for making sure your order experience is simple and accurate:

1. We recommend selecting a brick color before starting your order. This will ensure that you have all the information available to you before you are ready to create your order.
2. To select a brick color- [click on this link](#) or start at [bricksrus.com](http://bricksrus.com), click the blue "Products" tab at the top of the screen, click on "Tile Products" and select "Alfagres Tiles" located toward the center of the page; choose from 3 tile/brick colors- Sahara Sand, Salmon, or Spanish Red.
3. Place your order either at the Bricks R Us website at [bricksrus.com/order/anderson](http://bricksrus.com/order/anderson) or you can [CLICK HERE to go directly to the link](#). This link will take you directly to the Anderson Order page. If you cannot click on the link or type in the URL, you can access the donation and order page by finding the blue "Services" tab at the top of the page, selecting Donor Web Site, and clicking on the word "Donate." This will supply you with a list of organizations that have created secure donor order websites. You will need to scroll down alphabetically to locate Anderson Animal Shelter and click on the blue link to the right that reads Anderson.
4. You should now see Anderson's logo against a burgundy background. Here, you will be asked to provide your contact information. Note on the Donor Website Page that this is where you choose your brick size, color, and decide if you'd like a symbol on the brick. The options are broken down by brick size- 4x8 or 8x8, color- Spanish Red, Sahara Sand, or Salmon, and the option of a clipart graphic. Graphics include various pet, holiday and religious images. These options present you with 12 different brick combinations to choose from.

5. Now type in the message for the brick. All messages will be in CAPITAL LETTERS. The comments section allows you to make special notes for word and image placement. Example: Place image in the top right corner.
6. Click "I'm Finished" and confirm by clicking the "Ok" button in the window that pops up. This will take you to the PayPal screen to review your contact information and brick message. Click the red "Continue" button after reviewing your message.
7. This next page is a message asking that after completing your order you return to the Anderson Shelter Donor Page (at the end of the order process a link will appear to take you there after you enter the credit card information). Click "continue" after reading.
8. If you have a PayPal account log-in now; otherwise *you can continue without an account*. Simply select the "Don't have a PayPal Account."
9. Enter your credit card billing information. Click "Review and Continue."
10. Review your information and click the yellow "Pay Now" button.
11. When finished you will reach a page confirming your payment. It will say "Thank you for your order" at the top of the page. Here is where you MUST follow the link to go back to the Anderson Animal Shelter Donor Page. Print this page for your records then click the "Return to Anderson Animal Shelter" link to finalize and place your order.
12. You will be asked to click the "Finalize Order" button. Print the following page for your records as well. Should you like to place a second order, follow the link titled "Click here" to create another order.

#### **ONCE YOU HAVE COMPLETED YOUR ONLINE ORDER**

An e-mail will be sent from Bricks R Us to Anderson Animal Shelter to notify us of your order. We will contact you to confirm your order. If you do not hear from Anderson within 2 weeks of placing the order, please contact us immediately at (847) 697-2880 x25.

#### **WHEN WILL MY BRICK BE ADDED TO THE WALL OF COMPASSION?**

In an effort to save dollars on processing and shipping fees, orders are placed several times during a calendar year. We ask for your patience. A member of our Development Team will contact you to confirm we have received your order and also again, to inform you that your brick has been added to the Wall of Compassion.

#### **IS ORDERING ONLINE & USING PAYPAL SAFE?**

As the global leader in online payments, PayPal offers our customers a Secure, Accessible, Fast (payments go through instantly), Easy, and reliable environment for making online payments. PayPal will never share your personal account information with anyone.

#### **QUESTIONS?**

If you have questions, please contact the Shelter by phone at (847) 697-2880 x 25 or send your question via email to [development@andersonanimalshelter.org](mailto:development@andersonanimalshelter.org). Note: Some individuals ask to take their bricks home rather than contribute to the Wall; please contact us if you would like to choose this option.



**Anderson**  
**Animal Shelter**  
- A Humane Society -